

Garston Lodge Dental Practice

Patient safety charter

Our practice has a safety culture which means that patient safety is at the forefront of everyone's minds not only when delivering healthcare but also when setting objectives, developing procedures, purchasing new products and equipment. It is also a culture that is open and fair, where staff can discuss the challenges that face them at work for the best interests of our patients.

- The practice uses CODE Infection Prevention kit for the control and prevention of cross infection. To achieve this we follow the latest infection prevention guidelines from the Department of Health.
- All dental instruments are either single use or sterilized after use
- Work areas, the dental chair and handles are decontaminated in between patients.
- All staff maintain a high standard of personal hygiene including clinical clothing and the restricted wearing of jewellery
- Staff who may have a blood borne infection have an occupational health examination and take expert advice on their role in treating patients
- Practice water is monitored for quality and dental unit waterlines are maintained
- Waste is handled according to current regulations and disposed of with appropriate carriers

We run a clinical governance system which uses integrated risk management to identify, assess, analyze and manage of all risks and incidents. The goal is continuous improvement in our care and service to you.

The Registered Manager has overall responsibility at the practice. The team is supported through regular meetings, staff training, personal development and regular appraisals. Our practice always welcomes questions, comments and suggestions from patients.

Please contact the Practice Manager if you have any questions or comments.